banky

USER MANUAL

Travel Power Bank 5 in 1 15,000 mAh

15,000 mAh | up to 22.5W | MagSafe and Qi | plug for 200+ countries | 2 cables



Please read this manual before first use and keep it for future reference.

EAN 8720865564241

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Welcome to Banky

Thank you for choosing the Banky Travel Power Bank 5 in 1. Power bank, charger with built-in plug, magnetic wireless charger (MagSafe and Qi) and two built-in cables in one compact block. With the adapters you can charge it in more than 200 countries. This manual explains how to charge it, how to charge your devices with it and how to keep it working well for years. Passing the power bank on to someone else later? Please include this manual.

In the box

Power bank · USB-C cable · EU, UK and AU adapters · Travel pouch · This manual

Product overview



1. Built-in Lightning cable (output)
2. Fold-out plug (input)
3. Magnetic wireless charging pad
4. Power button
5. USB-C input and output
6. Digital display (battery in %)
7. USB-A output
8. Built-in USB-C cable (output)

Specifications

Item	Value
Capacity	15,000 mAh / 55.5Wh (3.7V)
Maximum power	22.5W (via USB-C, USB-A and the built-in USB-C cable)
Qi	Magnetic wireless up to 15W, MagSafe compatible
Built-in plug	100 to 240V ~ 50/60Hz, 0.5A
Plug types	US (built in), EU, UK and AU · suitable for 200+ countries
Dimensions	90 × 84.5 × 36 mm
Weight	470 grams
Battery level	Digital display in percent (0 to 100%)
Housing	ABS and PC
Storage temperature	-20 to 35 °C
Recommended adapter	USB-C PD adapter of at least 18W (or the built-in plug)
Model	IS-A3C

Ports

Port	Purpose	Power
Built-in plug	Charging the power bank from the mains	100 to 240V · charging a device via USB at the same time: 5V/2.4A (max 12W)
USB-C (USB PD)	Charging the power bank and devices	In: 5V/3A · 9V/2A · 12V/1.5A (max 18W) Out: 5V/3A · 9V/2.22A · 10V/2.25A · 12V/1.66A (max 22.5W)
USB-A	Charging devices	5V/3A · 9V/2A · 10V/2.25A · 12V/1.5A (max 22.5W)
Built-in USB-C cable	Charging devices	5V/3A · 9V/2.22A · 10V/2.25A · 12V/1.66A (max 22.5W)
Built-in Lightning cable	Charging devices	5V/2.4A (max 12W)

Port	Purpose	Power
Qi (magnetic wireless)	Charging devices	5W · 7.5W · 10W · 15W (max 15W)

Specifications are subject to change without notice.

Capacity and power

mAh and Wh tell you how much energy fits in the power bank: 15,000 mAh equals 55.5Wh. W (watts) tells you how fast that energy goes in or out. 'Up to 22.5W' is the maximum, with a suitable cable and a device that asks for that much. How fast your device actually charges depends on the port, the cable and the device itself. Some energy is always lost during conversion, so not all stored energy ends up in your device.

Quick start

1. Fully charge the power bank to 100% before first use. Fold out the plug and insert it into a wall socket, or use USB-C.
2. Briefly press the power button: the display shows the charge level.
3. Click it magnetically onto your iPhone, or use one of the built-in cables. Charging starts automatically.

Charging the power bank

Via the built-in plug. Fold out the plug and insert it into a wall socket (100 to 240V), so you do not need a separate charger. The built-in plug is a US plug; when travelling, slide the matching adapter (EU, UK or AU) over it. With these four plug types you can charge it in more than 200 countries. Fold the plug back in after use.

Via USB-C. Use a USB-C PD adapter of at least 18W and a USB-C cable. A smaller adapter also works, just more slowly.

Use one input at a time. While charging, the percentage on the display goes up; at 100% it is full.

Charging while plugged in. When the power bank is plugged into the socket, you can also charge your phone via the USB outputs (up to 12W combined). The power bank will then take longer to be full.

Charging your devices

Connect your device to an output or use one of the built-in cables. Maximum per output: USB-C up to 22.5W, USB-A up to 22.5W, the built-in USB-C cable up to 22.5W and the built-in Lightning cable up to 12W. The power bank and your device agree on the speed together: your device never takes more than it can handle. You get the highest speed with one device at a time. When charging several devices at once, the power per port may be lower.

Built-in cables. Take the cable out of its holder in the housing and plug it into your device. Click it neatly back in after use.

Magnetic wireless charging (MagSafe and Qi)

1. Place the round charging pad of the power bank against the back of your iPhone. The strong magnet clicks it into the right position.
2. Briefly press the power button if charging does not start immediately.
3. Using a case? Choose a MagSafe case, otherwise the magnet holds less well.

Works with iPhone 12 and newer (MagSafe) and all other phones that support Qi wireless charging, such as Samsung Galaxy and Google Pixel. Place phones without a magnet with the centre of the back on the pad. The phone itself determines how fast it charges wirelessly: iPhones usually charge at 7.5W this way, other devices up to 15W. It is normal for it to get slightly warm during wireless charging.

Checking the battery level

Briefly press the power button. The display shows the battery level in percent (0 to 100%).

The first three times: calibration

On a new power bank the battery level display can jump a little at first. For the best results we recommend letting it complete three full cycles. This helps the cells and the protection chip get properly attuned to each other.

1. Use the power bank until it is completely empty and switches itself off.
2. Then charge it fully to 100% straight away, without interruption.
3. Repeat this twice more, so three full cycles in total.

After that the battery level is usually shown more accurately. You do not need to run it empty every time afterwards.

Getting the most out of your power bank

Everyday use

- Topping it up whenever it suits you is fine. There is no need to wait until it is empty.
- Do not leave it completely empty for weeks or months. A battery left at 0% for a long time can discharge so deeply that it will no longer charge.
- It is normal for it to get slightly warm while charging. Place it on a hard, open surface and do not cover it.
- Disconnect all cables after use to keep the charge better.

Storing it for a longer period

- Store it at about half charge (40 to 60%). This is the most relaxed state for a lithium battery.
- Top it up at least every 60 days, even when you are not using it.
- Keep it dry and at room temperature. Not in a hot car, in direct sunlight or next to a heater.
- The supplied travel pouch keeps the power bank and the adapters together.

Cleaning

Use a soft, dry cloth. No water, detergents or solvents. Disconnect all cables first.

Safe use

Please read these points before use. Ignoring them may result in injury, fire or damage to the product.

- Keep the power bank out of reach of children and only use it as described in this manual.
- Do not expose it to rain or moisture and do not immerse it. If it has become wet, stop using it.
- Do not use it outside 0 to 45 °C. Keep it away from heat sources and open flames.

- Do not use a damaged, deformed or swollen power bank, or damaged cables.
- Do not insert objects into the ports, do not short-circuit them, do not drop it and do not open it yourself.
- Never insert the plug into a socket with wet hands and do not use it in the bathroom.
- Do not leave it unattended or on the charger all night.
- Do not use damaged plugs or adapters.
- Notice smoke, a strange smell or strong heat? Disconnect all cables immediately and stop using it. Please contact us.
- Never throw the power bank into a fire: it may explode.

Allowed in hand luggage

This power bank has 55.5Wh. Power banks up to 100Wh may be taken on board in your hand luggage under IATA rules. Not in checked baggage. Always check the rules of your airline before you travel.

Troubleshooting

Problem	Solution
Power bank does not charge or charges slowly	1) Use the built-in plug or a USB-C PD adapter of at least 18W. 2) Use one input at a time. 3) Try another socket or cable. 4) Does the battery level jump or get stuck? Do the three full cycles from 'The first three times'.
Phone charges slowly	1) Use USB-C, USB-A or the built-in USB-C cable for the highest speed. 2) Charge one device at a time if needed. 3) Is the power bank almost empty? Charge it first.
Wireless charging does not start or magnet holds poorly	Place the pad against the centre of your phone and briefly press the power button. Remove a thick or non-MagSafe case and keep cards and metal out of the way.
Device does not charge	Push the cable in firmly, briefly press the power button and try another output. If the display stays off, charge it first.

Problem	Solution
Power bank gets warm	Slightly warm is normal, especially with wireless charging. If it gets hot, disconnect everything and let it cool down.

Warranty and customer service

Your Banky is covered by the statutory warranty. Have a question, or is something not working as it should? Our team is happy to help. Email **info@banky.nl** and include your order number and the model of your power bank.

Disposal at the end of its life

Do not dispose of the power bank with household waste. Take it to a collection point for batteries and electronics so the materials can be reused.

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Questions about your power bank?
info@banky.nl

Thank you for choosing Banky. Energetic regards, Team Banky