banky

USER MANUAL

MagSafe Power Bank 5,000 mAh

5,000 mAh | Qi2 15W | USB-C 20W | 6.5 mm thin | aluminium



Please read this manual before first use and keep it for future reference.

EAN 8720865564869

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Welcome to Banky

Thank you for choosing the Banky MagSafe Power Bank 5,000 mAh. Ultra thin (6.5 mm), made of aluminium and with a strong magnet that clicks onto your iPhone. Charge wirelessly up to 15W with Qi2, or via USB-C up to 20W. This manual explains how to use it and how to keep it working well.

In the box

Power bank · Charging cable · This manual

Product overview



1 Battery indicator lights

The magnetic charging side is on the back. The USB-C port (in and out) is on the side.

Specifications

Item	Value
Capacity	5,000 mAh / 18.5Wh
Wireless	Qi2 magnetic: 5W · 7.5W · 15W
USB-C output	Max 20W: 5V/3A · 9V/2.22A · 12V/1.5A (USB PD)
USB-C input	Max 18W: 5V/3A · 9V/2A (USB PD)
Battery level	Indicator lights
Battery	Lithium polymer, 500 charge cycles
Operating temperature	0 to 40 °C
Dimensions	100 × 68 × 6.5 mm (7.8 mm with magnetic ring)
Weight	103 grams
Housing	Aluminium

Specifications are subject to change without notice.

Capacity and power

mAh and Wh tell you how much energy fits in the power bank: 5,000 mAh equals 18.5Wh. W (watts) tells you how fast that energy goes in or out. 'Up to 20W' is the maximum, with a suitable cable and a device that asks for that much. How fast your device actually charges depends on the port, the cable and the device itself. Some energy is always lost during conversion, so not all stored energy ends up in your device.

Quick start

1. Fully charge the power bank via USB-C before first use. Use an adapter of at least 18W.
2. Click the magnetic side of the power bank onto the back of your iPhone. Wireless charging starts automatically.
3. Prefer a cable? Connect your phone to the USB-C port, up to 20W.

Magnetic wireless charging (Qi2)

Works with iPhone 12 and newer (MagSafe) and with phones that support Qi wireless charging. Place phones without a magnet with the centre of the back on the power bank. Using a case? Choose a MagSafe case, otherwise the magnet holds less well. It is normal for it to get slightly warm during wireless charging.

Charging the power bank

Connect a USB-C cable and a USB-C adapter of at least 18W. It is full in about 1 hour or more. The lights show the progress.

The first three times: calibration

On a new power bank the battery level display can jump a little at first. For the best results we recommend letting it complete three full cycles. This helps the cells and the protection chip get properly attuned to each other.

1. Use the power bank until it is completely empty and switches itself off.
2. Then charge it fully to 100% straight away, without interruption via USB-C.
3. Repeat this twice more, so three full cycles in total.

After that the battery level is usually shown more accurately. You do not need to run it empty every time afterwards.

Getting the most out of your power bank

Everyday use

- Topping it up whenever it suits you is fine. There is no need to wait until it is empty.
- Do not leave it completely empty for weeks or months. A battery left at 0% for a long time can discharge so deeply that it will no longer charge.
- It is normal for it to get slightly warm while charging. Place it on a hard, open surface and do not cover it.
- Keep cards with a magnetic strip and bank cards away from the magnet.

Storing it for a longer period

- Store it at about half charge (40 to 60%). This is the most relaxed state for a lithium battery.
- Top it up at least every 60 days, even when you are not using it.
- Keep it dry and at room temperature. Not in a hot car, in direct sunlight or next to a heater.

Cleaning

Use a soft, dry cloth. No water, detergents or solvents. Disconnect all cables first.

Safe use

Please read these points before use. Ignoring them may result in injury, fire or damage to the product.

- Keep the power bank out of reach of children and only use it as described in this manual.
- Do not expose it to rain or moisture and do not immerse it. If it has become wet, stop using it.
- Do not use it outside 0 to 40 °C. Keep it away from heat sources and open flames.
- Do not use a damaged, deformed or swollen power bank, or damaged cables.
- Do not insert objects into the ports, do not short-circuit them, do not drop it and do not open it yourself.
- People with a pacemaker or other medical implant should keep the magnet away from the implant.
- Notice smoke, a strange smell or strong heat? Disconnect all cables immediately and stop using it. Please contact us.
- Never throw the power bank into a fire: it may explode.

Allowed in hand luggage

This power bank has 18.5Wh. Power banks up to 100Wh may be taken on board in your hand luggage under IATA rules. Not in checked baggage. Always check the rules of your airline before you travel.

Troubleshooting

Problem	Solution
Wireless charging does not start	Click the power bank onto the centre of your phone. Remove a thick or non-MagSafe case and keep cards and metal out of the way.
Charging is slow	With wireless charging the phone sets the speed. Need it faster? Use the USB-C port, up to 20W.
Power bank does not charge	Try another USB-C cable or an adapter of at least 18W.
Power bank gets warm	Slightly warm is normal with wireless charging. If it gets hot, remove it from your phone and let it cool down.

Warranty and customer service

Your Banky is covered by the statutory warranty. Have a question, or is something not working as it should? Our team is happy to help. Email **info@banky.nl** and include your order number and the model of your power bank.

Disposal at the end of its life

Do not dispose of the power bank with household waste. Take it to a collection point for batteries and electronics so the materials can be reused.

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Questions about your power bank?
info@banky.nl

Thank you for choosing Banky. Energetic regards, Team Banky